SONICWALL®

Secure Mobile Access Cloud Management and Reporting 2.0
Release Notes

These release notes provide information about the SonicWall Secure Mobile Access (SMA) 2.0 release.

Versions:

- Version 2.0

Version 2.0

July 2022

About SMA Cloud Management and Reporting 2.0

The SMA Cloud Management and Reporting 2.0 is a cloud instance of SonicWall® Secure Mobile Access (SMA) 100. The features supported by this release include single sign-on from the Capture Security Center, a Dashboard for monitoring status and views for Alerts, Threats, WAF Threats, and Access. You can also monitor our device registration and active devices. Refer to the What's New section for additional information.

SMA Cloud Management and Reporting 2.0 has known issues. Refer to the Known Issues section for additional information.

Important

SMA Cloud Management and Reporting 2.0 is supported for SMA 100 series beginning with version SMA100 10.2.9 and 10.2.1.4 onwards.

Compatibility and Installation Notes

- Most popular browsers are supported, but Google Chrome is preferred for the real-time graphics display on the Dashboard.
- A MySonicWall account is required.

- Use your MySonicWall credentials to log into CSC at cloud.sonicwall.com.
- Click the SMA tile to view the SMA Dashboard, complete registration, and enable cloud management.
- SonicWall SMA 10.2.1.5 is supported on the following SonicWall appliances:
    - SMA 200/400
    - SMA 210/410
    - SMA 500v for ESXi
    - Supported for deployment on VMware ESXi 6.0 and higher
    - SMA 500v for HyperV
        - Supported for deployment on Hyper-V server version 2016 and 2019
    - SMA 500v for AWS
    - SMA 500v for Azure
    - SMA 500v for KVM

What's New

This release provides following new features:

- Schedule and email reports of historical data for Alerts, Threats, Tunnel Sessions (NX/MC) and Web Sessions (Virtual Office) in SMA Cloud Dashboard is supported.
- Accessing device management console from cloud is supported.
- Backup and restoring the configuration to or from cloud management console is supported.
- System Reports are available on cloud management console.

Known Issues

This section provides a list of known issues in this release.

Issue ID	Issue Description
SMA-2787	Under the **Notification** panel, clicking on the **More** button does not redirect to the relevant section on the right side.
SMA-3669	Signature threat does not show properly in pdf report.

SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to https://www.sonicwall.com/support.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View and participate in the Community forum discussions at https://community.sonicwall.com/technology-and-support.
- View video tutorials
- Access https://mysonicwall.com
- Learn about SonicWall professional services
- Review SonicWall Support services and warranty information
- Register for training and certification
- Request technical support or customer service

To contact SonicWall Support, visit https://www.sonicwall.com/support/contact-support.

About This Document

ⓘ | **NOTE:** A NOTE icon indicates supporting information.

ⓘ | **IMPORTANT:** An IMPORTANT icon indicates supporting information.

ⓘ | **TIP:** A TIP icon indicates helpful information.

⚠ | **CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.**

⚠ | **WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.**