SONICWALL®

SonicWall[®]Hosted Email Security 10.0

Getting Started Guide

March 2019

This Getting Started Guide provides a complete walk through of the SonicWall[®]Hosted Email Security 10.0 product purchasing and installation.

Topics:

- About Hosted Email Security
- Pre-Configuration Tasks
- Purchasing SonicWall Hosted Email Security
- Paying for SonicWall Hosted Email Security
- Managing SonicWall Hosted Email Security
- Trying SonicWall Hosted Email Security for Free
- Adding MX Records
- Activating SonicWall Hosted Email Security
- Managing SonicWall Hosted Email Security
- SonicWall Support

About Hosted Email Security

Welcome to the *SonicWall Hosted Email Security 10.0 Getting Started Guide*. SonicWall Hosted Email Security is a cloud-based email security solution that offers protection against spam, phishing, and viruses. This document provides purchasing, activation, licensing, and basic set-up procedures for your SonicWall Hosted Email Security solution. For more information refer to this SonicWall Hosted Email Security FAQ article: https://www.sonicwall.com/en-us/support/knowledge-base/170504903060180

For configuration information for your Hosted Email Security Junk Box, refer to the *Email Security User Guide*.

For detailed administration procedures, refer to the SonicWall Hosted Email Security Administration Guide.

Navigate to https://www.sonicwall.com/en-us/products/secure-email for the latest version of this guide as well as other SonicWall products and services documentation.

This guide uses the following conventions:

Guide Conventions

Convention	Use
Bold	Highlights dialog box, window, and screen names. Also highlights buttons. Also used for file names and text or values you are being instructed to type into the interface.
Italics	Indicates the name of a technical manual. Also indicates emphasis on certain words in a sentence. Sometimes indicates the first instance of a significant term or concept.

Pre-Configuration Tasks

The following tasks need to be completed before you can set up your SonicWall Hosted Email Security solution. SonicWall Hosted Email Security 10.0 is integrated with MySonicWall. Ensure that your SonicWall Hosted Email Security 10.0 product can communicate with it.

What You Need to Begin

To configure a Hosted Email Security solution, you must have a computer that meets or exceeds the following requirements:

- An Internet connection
- A Web browser supporting Java Script and HTTP uploads.
- Supported browsers and operating systems include the following:

Windows 10 and higher	Mac OS 10.13 and higher
Chrome 67 and higher	Chrome 67 and higher
Firefox 60 and higher	Firefox 60 and higher
Edge 42 and higher	Edge 42 and higher
Safari 11 and higher	Safari 11 and higher

Creating a MySonicWall Account

- 1 Navigate to https://mysonicwall.com/login and click Sign Up to create a MySonicWall account.
- 2 Complete the following fields to set up your account:
 - Email address
 - Password
 - Confirm Password
 - Toggle Enable two-factor authentication
 - Choose your Two-Factor Method authentication by selecting Email (one-time passcode) or Microsoft /Google Authenticator App.
 - Check the box next to I'm not a robot.

SONICWALL	·≡ MySonicWall				я
<u>د</u>	Sign Up				
A Sign Up					
- Sign Up	1	2			
🐔 Report Issues	ACCO	UNT COMPANY	YOUR INFO	EXTRAS	
A Free Downloads		Email	Email		
		Password	Pantword		
			At least 8 characters, no more than 30		
		Confirm Password	Confirm Passwerit		
			Enable two-factor authentication		
		Two-Factor Method	Email (one-time passcode)		
		An email with a one-firm po your MySonicWall account	In not a robot		
			Eas Conner		

- 3 Click Continue and complete information required for COMPANY.
- 4 Click **Continue** and complete the information required for **YOUR INFO**. this includes information about how you want to receive renewal notices, whether you are interested in beta testing products, and what your preferred.
- 5 Click **Continue** to provide the additional information listed in **EXTRAS**:
 - Renewal contract information
 - Tax information
 - Distributor information
- 6 Click Finish.
- 7 Find the registration email message sent to you by MySonicWall.

SONICWALL
MYSONICWALL NOTIFICATION
Your account registration
Email Address:
Verification Code: 2
To activate your account, please click the button below or copy and paste the verification code
above when prompted. Please activate your account within 72 hours or you will need to re- register.
Thursk you,
SonicWall Support Team
ACTIVATE HOUR ACCOUNT

- 8 Click ACTIVATE YOUR ACCOUNT.
- 9 Enter the Verification Code and click Done.

Check your email
An email has been sent to @ .com. Please check the verification link, or paste the verification code below.
If you did not receive a verification email, please contact Customer Support.
Verification Code
Resend the Code Done

(i) **NOTE:** If you selected **Email (one-time passcode)** as your method for two-factor authentication, an email with a one-time passcode is sent to your email each time you log in to your MySonicWall account.

10 Login with your MySonicWall credentials to get to MySonicWall.com.

Purchasing SonicWall Hosted Email Security

There are several methods for purchasing the Hosted Email Security solution:

• Purchase from the SonicWall Managed Service Provider website:

https://www.sonicwall.com/en-us/resources/white-papers/managed-service-providers

• Purchase from the MySonicWall.com site:

https://mysonicwall.com/login

• Purchase from the Hosted MySonicWall.com site:

https://hosted.mysonicwall.com

(i) NOTE: You can purchase from https://hosted.mysonicwall.com, but users can now purchase the service directly from MySonicWall.com. The hosted Email Security page is redirected to the MySonicWall product catalog page.

• Find an authorized SonicWall reseller through the Contact SonicWall Sales website:

https://www.sonicwall.com/en-us/customers/contact-sales

To purchase the Hosted Email Security solution:

- 1 Navigate to https//mysonicwall.com and login with your MySonicWall credentials.
- 2 On the left navigation panel, select Product Management > My Groups.

SONIC WALL	MySonicWall DEV			Cla	assic mode 🔞 🖀	्र 🖬 🖬
 Overview Deshboard 	My Groups			÷ģ.		
Product Management		Tenants	User Groups Users			
- My Products	ψQ					1 *
- My Orders	# TENANT NAME 🕈	USER GROUP	TOTAL PRODUCTS	OWN GROUP	DEFAULT GROUP	New Tenant
 Free Trial Software 	1 HES_T1	Soniowall HQ Users	0	~		
My Autorenewals	2 Sonicwall BLR Branch	Sonicwall HQ Users	0	~		
- My Groups	3 Speinwall HO Products	Sonicual HO Users	6			
- Catalog		concernance of events	÷	Ŷ	Ŷ	
- My Promotions						
- Service Cotermination						
- Flexspend						
🧱 Reports						
UTILITIES						
👴 Tools						
🔆 Resources & Support						
아이 Settings						
la Services						

- 3 Click on the **New Tenant** icon at the top right of the table to create a tenant for your new Hosted Email Security product.
- 4 In the popup window, enter a descriptive **Tenant Name**.

CREATE NEW TENANT	×
Enter a group name to create new tenant	to share the products
Tenant Name	Tenant Name
UserGroup Name	Sonicwall HQ Users
	Cancel Confirm

- 5 Select the User Group Name to manage the tenant and click Confirm.
- 6 Hover over the tenant name in the table and click on the icons to the right to edit, delete and perform other management actions for that tenant.

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0	Overview	My 龛/ R	y Groups Resources & Support					Ø -			
=	Product Management				Tenants	User Groups	Users				
	My Products My Orders Free Trial Software	4 Q	TENANT NAME 🕈	USER GROUP Sonicwall HQ Users	тот	AL PRODUCTS	OWN GROU	IP DEFAULT	GROUP	10%	目もの
-	My Autorenewals My Quote My Groups	2	Sonicwall BLR Branch Sonicwall HQ Products	Sonicwall HQ Users Sonicwall HQ Users	0 6		~ ~	~			
-	Catalog My Promotions Service Cotermination										
(3)	Reports										
。	Tools										
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7 Navigate to **Product Management > Catalog** to purchase and active your Hosted Email Security.

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Browse the catalog by selecting from the above options. Select the product family and the product name to Kew available service types, or enter a part number finance in Kinggot finance in Kinggot finance in Kinggot	Product Menagement Product Menagement Me Products Me Products Me Products Me Products Me Compa Me Compa

8 If you have one, **Enter a part number** in the search text box on the left. For example, **01-SSC-5029** to buy the **Hosted Email Security protection subscription** for the amount of time and units you would like.

MySonicWall	
Catalog	
🕸 / Product Manage	ement
Q 01-SSC-5029	Product family
✓ SonicWall Email P	Protection Subscription [1]
Email Protection Sub	oscription provides comprehensive e-mail threat protection by providing real-time anti-spam and anti-phishing.
Hosted Email Secu Year	urity 1 user 1
Part number	01-SSC-5029
Unit Price	2.00
Quantity	1
Total Price (USD)	2.00
	+Add
 Q 01-SSC-5029 ✓ SonicWall Email P Email Protection Sub Hosted Email Securyear Part number Unit Price Quantity Total Price (USD) 	Product family Product name Protection Subscription [1] pscription provides comprehensive e-mail threat protection by providing real-time anti-spam and anti-phis urity 1 user 1 01-SSC-5029 2.00 1 2.00 +Add

9 You can bypass entering a part number in the search text field, and choose the **Hosted Email Security** product from the drop-down list in the **Product family** text field.

Product family	·
Hosted	ľ
IBR	
NSA Series	
Scrutinizer Software	
SGMS	
SRA Series	
SSL Series	
	U.

10 Choose Hosted Email Security from the Product name drop-down list.



11 Expand the **Hosted Email Security** product offerings by clicking on the side drop-down arrow icon next to each item.

Catalog			
🕸 / Product Manage	ment		
✓ SonicWall Email P	rotection Subs	scription [2]	
Email Protection Sub	scription provid	les comprehensive e-m	nail threat protection by providing real-time anti-spam and anti-phishing.
Hosted Email Secu Year	urity 1 user 1	Hosted Email Secu 30 days	urity 1 user
Part number	01-SSC-5029	Part number	01-SSC-5028
Unit Price		Unit Price	
Users	10	Users	10
Total Price (USD)		Total Price (USD)	
Auto Renew 🔵	(+Add	Auto Renew 🔵	+Add

- 12 To calculate the cost of your Hosted Email Security solution, specify the amount of Users you want to purchase the service for and the length of time (for example: 30 days or 1 year). Enter a number next to Quantity and click +Add.
- 13 Choose a tenant from the Tenant Name drop-down list to associate your product with and click Confirm.

SELECT TENANT	×
Tenant Name	Sonicwall HQ Products
	Cancel Confirm

NOTE: After you click +Add, you can also create a new Tenant to park your product by clicking the +Add New Tenant button in the popup box.



NOTE: If you need help remembering your tenant name navigate to Product Management > My Groups > Tenants and browse the TENANT NAME column.

Paying for SonicWall Hosted Email Security

Once you confirm that your Hosted Email Security product is in your Shopping Cart, follow these steps:

1 Click Save Quote to edit your purchase and review your billing information and checkout instructions.

Sh ≗	nopping Cart	*
	Hosted Email Security 1 user 30 days Servir another NiA and another NiA Servir 20 days	Users Unit Price Auto Renew Subtotal
	(Seve Quote)	Total Price (USD): Continue Shopping Constant

- 2 Click **Continue Shopping** to return to the Catalog to continue browsing the SonicWall product family.
- 3 Click **Update Quote** to update the cart with the changes made to the **User Count** for the order.

₅ Edit Quote					-0-		
\$							
Purchase Mode Doy Now +							
BILLING INFORMATION							
Change Address 1013 McCatty Work Mphas, CA. 95035 US 1224557800 @enorewal.com							
Save this address for future transactions							
ITEMS IN QUOTE							Email Quote
The following items are in your Quote :							
# DESCRIPTION	QUANTITY	USER COUNT	SKU	UNIT PRICE	AUTO RENEW	REMOVE	
1 Hosted Email Security 1 user 30 days	1	10	01-550-5028			Ű	
					Print Quote	Update Quote	Total Discount 0.00 Total Tax 0.00 Total Price
CHECKOUT INSTRUCTIONS							
During checkout, items in this quote will not be carried over to your cart if :							
Orevice status has changed since the quote was created. You already have items in the cart. Total tax at checkout may vary from quoted tax.							Checkout

4 Click **Checkout** to continue to the **BILLING** portion of your transaction.

Checkout - Billing		
1 LLINS	2 PAVMENT	3 Shopping Cart
Use address: O Edit address		HOSTED EMAIL SECURITY AND 24X7 SUPPORT USD:
Full name		Qqr. 1
Address	1033 McCarthy Blvd	
Address line 2	Address line 2	
City	Milpitas	
Country	United States	
State	California	
Postal code	95035	
Phone number	1234567090	
Email	Lcom	
	Save address for future transactions	
	Back To Cart Continue	
		Total Price (USD):

5 Click **Continue** to enter your PAYMENT information.

Checkou ≜	t - Payment		ÿ :
BILLING		2 3 PAYMENT CONFIRMATION	Shopping Cart
Accepted payment methods			HOSTED EMAIL SECURITY AND 24X7 SUPPORT USD- 10USER IVR ×1 Qvp.1
Card number	Card number		
Month	February w		
Year	2019 💌		
Security code	Security code		
	Back Continue		Total Price (USD):

6 Enter your credit card information and click Continue.

Checkout - Confirmation		*			
	PAYMENT		Shopping Cart		
Billing Information 1033 McCarthy Blvd Mipsta; CA 95035 United States 1234567800 @sonicewal.com			HOSTED EMAIL SECURITY AND 24x7 SUPPORT USD: X 1 IOUSER 1YR X 1 Qir 1		
Payment Details		Edn			
Card number: ************************************					
I have read and agreed to all of the conditions for use		Edit	Total Price (USD):		
(Back Place Order				

7 Click Place Order after you review your billing and payment details.

IMPORTANT: Check the box at the bottom of your order confirmation indicating you have read and agree to all of the conditions for use.

Managing SonicWall Hosted Email Security

You can manage your **Hosted Email Security** product from the **MySonicWall Dashboard** using the tile called **BY PRODUCT LINE**.

Dashboard ≆ / overview			- <u>\$</u> -
			ಹಿ <mark>್</mark> ಕೆ • ಧ
Total Products [1] Total Users [0]			
# MY PRODUCTS INVENTORY			
BY PRODUCT LINE Hoted Email Security 1	Y USER GROUP Sentewall HQ Users 1	EY ASSOCIATION	BY RELEASE STATUS
# UPDATES, RENEWALS & REPLACEMENTS			
# FRIENDLY NAME			ACTION
1 Cloudy			
2 Gloudy			
3 Goudy			
4 Cloudy	004010248FB2	Email Compliance Subscription expires in 27 days	

To Manage your Hosted Email Security:

- 1 Click on the product name in the **By Product Line** tile.
- 2 On the My Products page, click on the information icon to access the PRODUCT DETAILS page.
- 3 Click on the blue **Hosted Email Security Management** link to be redirected to the Email Security **License Management** page.
- 4 Update your Hosted Email Security password by clicking on the blue link that also appears on that page.
- 5 Go to MySonicWall | Product Management > My Products.
- 6 Click on the Hosted Email Security **SERIAL NUMBER** in blue and click on the **shopping cart icon** on the **LICENSES** page to go to the Catalog.
 - Click on the key icon to enter the activation key for your serial number and click Confirm.
- 7 Click on the **Try** link to get to **ACTIVATE SERVICES**.

Trying SonicWall Hosted Email Security for Free

To try SonicWall Hosted Email Security solution for 30 days:

- 1 Go to https://www.sonicwall.com/resources/trials-landing/try-sonicwall-hosted-email-security-for-free-8/
- 2 Complete the form on the page by entering your:
 - First Name
 - Last Name

- Business Phone
- Business Email
- Job Title
- Company
- Address
- City
- Country
- States
- ZIP / Postal Code
- CAPTCHA

	UL HOSTED EMAIL SI	
First Name *		Get the following benefits when you sign-up
First Same		a.
Last Name *		Ship ransomeans and largeted physicag
Last Name		affacts before they reach your indust
Business Phone *		Konstanti (Kalendra (Kalendra))
Economic Phone		Advanced Breat protection for Office 365,
Boorean Email *		Ci Duale or do-dokument with servers
Everes Erai		Receive a second second second
Auto Tatie *		Prevent email houd and spouling attacks
Jul Tille		 a)
Company *		Evable email data teakage prevention
Service 4		(DUP) & compliance
Address *		(c)
Address		Ernare 2407 email continuity
City *		
CHy		Eary management and reporting
Country *		
Balled Country		
Diates *		
April.		
DP / Pushal Code *		
29P / Postal Code		
CAPTONA		
Det mart & sector		

- 3 Click SUBMIT.
- 4 Check your email with instructions after your request has been processed.

Adding MX Records

After activating your service, you may receive a message to replace your current MX records settings. Mail eXchange (MX) records specify the delivery route for email messages sent to your newly specified domain name. The SonicWall Data Center can then create an internal MX record so mail is correctly routed to the specified domain.

Multiple MX records are assigned to your domain name. Each MX record designates a priority to organize the way your domain's mail servers receive incoming mail messages; the lower the number, the higher the priority. You should always set back-up priority numbers in case the primary mail server fails or is down.

For example, a customer wishes to activate the domain name jumbo.com. Since the SonicWall Data Center hosts snwlhosted.com, the domain then becomes jumbo.com.snwlhosted.com. After an MX record is created, where the customer publishes jumbo.com MX jumbo.com.snwlhosted.com, SonicWall then publishes an A record: jumbo.com.snwlhosted.com A 173.240.21.100, where 172.240.21.100 is the IP address that SonicWall's Hosted analyzers use to route emails sent to the jumbo.com domain.

For outbound email messages, you need to configure the mail server hosting your user mailbox(es) for outbound messages to route all outbound emails to jumbo.com.outbound.snwlhosted.com.

For more information regarding MX records, contact your ISP or refer to the Knowledge Base Article "How to set up your MX record after you activated Email Security Hosted Solution (SW9670)" located at: https://support.sonicwall.com/sonicwall-hosted-email-security/kb/sw9670.

Activating SonicWall Hosted Email Security

1 If you already have an activation key or have purchased a service, click Activate Services.

SONICWALL	·≡ MySonicWall			Classic mode	U	8	2 1	.
Overview	Activate Hosted Email Security		- 					
Protect Management	Data Center Location	North America						
🖗 Reports	Domain Name	Ep. Sovewallzam						
ununes	Confirm Domain Name							
🔊 Tools	Inbound Mail Server Host/IP Address							
	Apply SP Filter							
	Outbound Source IP Address	From which erral will be accepted						
114	Email Address/Login							
MY Settings	Password							
lervices	Confirm Password							
		(Activate Services						

- 2 Specify the following fields:
 - Select your Data Center Location—North America or Europe.

() NOTE: You cannot change this option once it has been specified.

- **Domain Name**—The primary domain name that is associated with your SonicWall Hosted Email Security solution.
- Confirm Domain Name—Example: SonicWall.com
- Inbound Mail Server Host / IP Address—The IP address of the mail server hosting your user mailbox(es) for inbound messages.
- Apply ISP Filter
- **Outbound Source IP Address**—The outbound IP address of your Hosted Email Security solution. For example, if you registered the domain name soniclab.us.snwlhosted.com, then the Outbound Mail Server Host is soniclab.outbound.snwlhosted.com.
- Email Address / Login—The email address or login name associated with your Hosted Email Security account.
- Password—The password associated with your Hosted Email Security account.
- Confirm Password—The password you entered in the previous field.
- Click Activate Services. A message displays confirming successful activation and product registration.
- 3 Click **Confirm** on the **CONFIRM DETAILS** popup window.

CONFIRM DETAILS	×
Data Center Location	North America
Domain Name	.com
Inbound Mail Server Host/IP Address	
Outbound Source IP Address	
Email Address/Login	.com
Password	******9!
	Cancel Confirm

- 4 Navigate to MySonicWall.com | Services > Available Services > Hosted Email Security (Launch).
- 5 Enter the Username or Email address and the Password you configured during the activation process, then click **LOGIN**.
- 6 Click Go to Service Management or Go to HES Console to continue.



If you don't have an activation key, follow these steps:

- 1 Login to your MySonicWall account, specifying the Username/Email address and the Password in the appropriate fields.
- 2 Click the Add Product icon at the top right corner of the Dashboard to complete your registration

Da: ≇≀∾	shboard				*
					ಸಿಕೆ.ಸ. <i>ಧ</i>
📕 То	tal Products [1] Total Users [0]				
∦ MY	PRODUCTS INVENTORY				
BYP	RODUCT LINE Hand South 1	Y USER GROUP Sentovel HQ Uses	1	BY ASSOCIATION	BY RELEASE STATUS ACTIVE
∦ UP	DATES, RENEWALS & REPLACEMENTS				
					ACTION
1					
2					
3					
4					

- 3 Enter the serial number or activation key for the product you wish to register.
- 4 Click **Confirm**.

roduct you wish to register.
Enter serial number or activation key
ultiproduct registration.
ervice activation.
Cancel

The following table is available for your records:

Hosted.mysonicwall.com Username: Your hosted.mysonicwall.com login username.

Hosted.mysonicwall.com Password:	The password for hosted.mysonicwall.com access.
Hosted Email Security Login / Username:	The email address or login name for the hosted solution primary domain. (default is <i>admin@<domain name="">)</domain></i> .
Hosted Email Security Password:	The password for the hosted solution primary domain (default is <i>password</i>).
Primary Domain Name:	The https://hosted.mysonicwall.com/EmailSecurity primary domain. Note that all other domain names registered are tracked under the primary domain name.
Inbound Mail Server Host / IP Address:	The IP address of your inbound message mail server host.
Outbound Source IP Address:	The IP address of the outbound mail server host.
MX Record Name:	The name specified for the MX record.
MX IP Address:	The IP address associated with the MX record. This is typically taken from available IP addresses from SonicWall.
Serial Number:	The Hosted Email Security product serial number.
Activation Key:	The activation key found on the Order Details for your SonicWall Hosted Email Security service purchase.

Managing Hosted Email Security

Topics:

- Logging in to Hosted Email Security
- Configuring System Monitoring

- Configuring Your Junk Box
- Verifying Your Hosted Email Security Solution

Logging in to Hosted Email Security

- 1 Navigate to: https://Hosted.mysonicwall.com.
- 2 Enter the Username or Email address and the Password you configured during the Activation process
- 3 Click LOGIN.

Configuring System Monitoring

The first time you log in to the SonicWall Hosted Email Security solution, you are directed to the **MANAGE** | **SYSTEM SETUP** | **Server** > **Monitoring** page. Configure your settings as follows:

Email address of the administrator who receives emergency alerts	The email address of the mail server administrator. Enter the complete email address. For example, <i>user@example.com</i> . Separate multiple email addresses with a comma.
Select preferred language to send alerts	You can choose between English, Japanese, and Korean.
Use MX Record to deliver mails	Check the box if wanted.
Name or IP address of backup SMTP servers	Enter fully qualified domain names or IP addresses. For example <i>mail2.example.com</i> or <i>10.100.0.1</i> . Separate multiple entries with a comma.
Customized Signature	Enter a signature to append at the end of your email messages.
Subscribe to alerts	Check the box if wanted.
Apply Changes	Click on the button to make your selections effective.

Configuring Your Junk Box

To configure your Junk Box settings for Message Management:

Specify the way your Junk Box Summary messages appear, including the frequency and language.

- 1 Navigate to MANAGE | SYSTEM SETUP | Junk Box > Message Management.
- 2 Under General Settings, specify what to do when a user unjunks a message:
 - Automatically add the sender to the recipient's Allowed List
 - Ask the user before adding the sender to the recipient's Allowed List
 - Do not add the sender to the recipient's Allowed List
- 3 Under Action Settings, indicate the types of messages you want unjunked.
 - Tag unjunked messages with this text added to the subject line:
 - Tag messages considered junk, but delivered because sender/domain/list is in Allowed list with this text added to the subject line:
 - Tag messages considered junk, but delivered because of a Policy action with this text added to the subject line:

- Tag all messages processed by Email Security for initial deployment testing with this text added to the subject line:
- 4 Under **Miscellaneous**, click on the four choices to set your configurations to manage **spam**, **phishing**, and **virus** email messages, or set email message **policies** for your organizations.

To configure your Junk Box settings for Summary Notifications:

Users get Junk Box Summary notification emails listing their recently quarantined messages when they configure these settings.

- 1 Navigate to MANAGE | SYSTEM SETUP | Junk Box > Summary Notifications.
- 2 Under Frequency Settings, specify the following:
 - Frequency of summaries
 - Time of day to send summary
 - Day of the week to send summary
 - Time Zone
- 3 Under **Message Settings**, specify from the following summaries:
 - All junk messages
 - Only likely junk (hide definite junk)
 - Language of summary email
 - Plain text of graphics of summary
 - Display junk statistics in summary email
- 4 Under Miscellaneous Settings, specify the following:
 - Send Junk Box Summary to delegates
 - Enable single click viewing of messages. You have three choices:
 - Off
 - View messages only (users can preview messages without having to type their username/password)
 - Full access (clicking any link in a Junk Box Summary grants full access to this particular user's settings)
 - Enable Authentication to Unjunk
 - Only send Junk Box Summary emails to users in LDAP
 - To enable authentication of non Idap users
- 5 Under **Other Settings**, specify the following:
 - Email address from which summary is sent. You have two choices:
 - Send summary from recipient's own email address
 - Send summary from this email address: (enter the email address you want)
 - Name from which summary is sent.
 - Admin Junk Summary
 - Email subject.
 - Summary of junk emails blocked

6 Click Apply Changes.

NOTE: Click the **Test Connectivity** button to verify that users can log in using the specified URL in the Other Settings section.

Verifying Your Hosted Email Security Solution

To verify your SonicWall Hosted Email Security Solution is successfully configured:

- 1 Go to an external email account, such as Google mail or Yahoo mail.
- 2 Create a new email message:

То	An email address where you receive email that is on the mail server for which you have configured the SonicWall Hosted Email Security Verification Message.
Subject	SonicWall Hosted Email Security Verification Message
Body	SonicWall Hosted Email Security Verification Message

- 3 Send the message.
- 4 In the Hosted Email Security interface, navigate to INVESTIGATE | Logs > Message Logs.
- 5 Check the Inbound reports to make sure the email appears as Delivered.
- 6 Check the mail account you sent the message to. If you received the message, you have correctly configured your SonicWall Hosted Email Security solution.

SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract and to customers who have trial versions.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to https://www.sonicwall.com/support.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View video tutorials
- Access MySonicWall
- Learn about SonicWall professional services
- Review SonicWall Support services and warranty information
- Register for training and certification
- Request technical support or customer service

To contact SonicWall Support, visit https://www.sonicwall.com/support/contact-support.

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Legend

WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

Last updated: 3/28/19 232-004797-00