SONICWALL®

Hawaii Western Management Group Stops Ransomware, Phishing and Zero-Day Attacks with SonicWall

U.S.-based health insurance management service implements stronger endpoint protection and more robust email service, sees gains in security, productivity and ease of management.

Business need

Hawaii Western Management Group (HWMG), a health insurance management service company in the U.S., recently began experiencing an increase in the number of email attacks, such as phishing and ransomware, that its previous security solution failed to block. In addition, the company's definition-based endpoint security software was starting to miss zero-day attacks, especially those impersonating common apps like Zoom or Teams. To shield against the risk presented by this influx of attacks, the company began looking for a new security platform.

Solution

After a thorough consultation, SonicWall recommended Capture Client and Hosted Email Security as the best way to meet the company's performance and feature requirements.

"I would like to especially acknowledge the sales team for working diligently with us to identify our needs," William Chen, IT director for Hawaii Western Management Group, said of the process. "I do feel SonicWall has HWMG's best interests in mind, and I appreciate the emphasis on client relationships."

Results

By migrating to SonicWall Capture Client 3.6, HWMG greatly strengthened its endpoint security posture. The company report that, with the addition of SonicWall's global threat analysis and real-time threat detection, its endpoints should be protected against both external threats and internal accidents. Capture Client's ability to offer more protection while using less CPU and memory was also cited as an improvement, as was the ability to manage all devices (both in-office and mobile) from a single portal.

HWMG also noted a tremendous improvement in the amount of junk mail received after deploying SonicWall's Hosted Email Security. The use of custom rules to filter by country and the ability to auto-encrypt confidential emails based on keywords, combined with proactive attachment threat removal, has cut down email-based threats dramatically.

Benefits

- Global threat analysis and real-time threat detection
- Lower resource utilization for security without disruption
- Improved productivity due to less junk mail
- Ability to manage on- and off-premises devices from a single portal

Solutions at a glance

- SonicWall Capture Client 3.6
- SonicWall Hosted Email Security

HWMG
HAWAII-WESTERN MANAGEMENT GROUP, INC.

"We've been very satisfied with our SonicWall products and services. Both Capture Client and Hosted Email Security have performed 'better than advertised' and enhanced the security posture of our organization."

William Chen
IT Director, Hawaii Western Management Group

Customer Profile

Company	Hawaii Western Management Group
Industry	Medical
Country	United States
Employees	120
Website	hwmg.org

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CASE STUDY