



Certified SonicWALL Systems Administrator Training
Miami, FL USA May 27-28-, 2010, 8 a.m. to 5 p.m. (EDT/USA)

Registration Form

Name: _____
Title: _____
Company : _____
Country: _____
Native Language: _____
Email Address (Obligatory): _____
Cell Phone: _____ (with country code)

Payment is required via USD\$ Credit Card (Visa, Mastercard, Amex) to **Global Knowledge** prior to the event, so **communicate with Ken Knutsen +1-919-388-1093 or FAX: +1-919-468-4983**. Please sign up before May 21, 2010. **Upon submission of form to GK, please inform us also at Miami@SonicWALL.com . Thanks.**

Please plan on arriving the day before the start of training. Certification training includes pre-assignments, which will be provided via email, with on-line access to materials. Laptops will be provided during the course by the training firm, **Global Knowledge**, and following completion you will receive additional post-class assignments and keys to allow you to take the certification exam online (up to three times). All of this is included in the cost of the two-day class.

For questions about SonicWALL's Latin America North territory sales, training, marketing activities or other items relevant to your business, please contact Daniel Cabrera in Fort Lauderdale: Miami@SonicWALL.com or +1-408-771-4486 (mobile).



TO: Ken Knutsen, Global Knowledge (ken.knutsen@globalknowledge.com) **FOR CLASS REGISTRATION**
FAX: +1-919-468-4983 Phone: +1-919-388-1093

RESERVATION/REGISTRATION FORM – SonicWALL CSSA Training, May 27-28, 2010

From (name): _____

Company: _____

Country: _____

Email: _____

Phone: _____ (with country code)

Cell Phone: _____ (with country code)

I would like to reserve space in the SonicWALL Certified Systems Administrator course, to be held in Miami, FL on May 27 and 28, 2010. The number of spots that my company wants reserved for this event is: _____ 1 _____ 2 _____ 3 _____ 4 (check one, as applicable)

USD\$ Credit Card of Choice (US\$1000 per person, with full class complement of 12 persons):

American Express: _____

Security Code: _____ (on front of card) EXPIRATION DATE: _____

Authorized Signature: _____

VISA: _____

Security Code: _____ (on rear of card) EXPIRATION DATE: _____

Authorized Signature: _____

MasterCard: _____

Security Code: _____ (on rear of card) EXPIRATION DATE: _____

Authorized Signature: _____

Only one card is required, along with number, security code, expiration date and authorized signature.

Your information is secure with SonicWALL and Global Knowledge.



SonicWALL Training FAQ – Miami Training, May 27-28, 2010

1) What's in it for my company? Training your staff on the network security solutions from SonicWALL is a win/win. Your company benefits by improving its capabilities with all SonicWALL security devices, operating systems, configuration skills and related expertise. Your company enhances its "trusted advisor" role in your local market, and your staff is encouraged to stay working for your company, since they know their skills will continue to add value to the company's bottom line. If you are an end-user, this course will add to your internal expertise with network security from SonicWALL. Many benefits will be evident from this training.

2) Why do I have to pay all these expenses? SonicWALL is organizing the event, bringing in the certified training company, offering the venue, providing some meals and facilitating a "central" meeting place in Miami for both Caribbean and Central American dealers, as well as anyone from the mid-Atlantic. The choice of Miami is to facilitate attendance by as many as possible, and by popular demand, Miami is the spot that most attendees prefer, over Mexico City, San Juan or California.

3) How does this certified training pay off? Based on successfully training many CSSA candidates in the USA and Latin America, we can tell you that the certified specialist in SonicWALL technology is a more effective systems engineer, a better support engineer, and a stronger resource for your customers in the field. The knowledge he or she gains in SonicWALL technology adds value to the sales effort he or she carries out for your firm. Likewise, the time it takes to troubleshoot and resolve problems in configurations, operations, set-ups, etc., will be reduced in the field, thanks to this high-quality training. The "key" offered at the end of the two-day training will allow the candidate three chances on-line to take and pass the certification exam and thus truly meet the standard of CSSA, from SonicWALL and Global Knowledge, our Authorized Training Partner.

4) Will I be in same room as some of my competitors? This is highly unlikely, as we are inviting only a select group of dealer/resellers from the Caribbean and Central America. In most cases only one (1) organization from each country is being invited. If more than one is in attendance, it is because there is a large market in that country and SonicWALL desires broader coverage. Nonetheless, the opportunities are enhanced for all participants to sell more SonicWALL solutions successfully through this certified training. Generally, the opportunity to share learning, share experiences and expand knowledge via an interactive and hands-on training is



well worth the effort.

5) Will there be end-users in the training? Perhaps. In the case of a large company that is planning on developing a Managed Security Services Provider (MSSP) model for delivering SonicWALL solutions, there will be many questions oriented to satisfying end-users' network security needs, but this type of company is still essentially a reseller, just using a different, rental model, rather than reselling. End-users enjoy the same training as dealers with regard to administering their SonicWALL gear, and so this course is available to them, too.

6) Will there be any wholesalers in attendance? This is possible, where newly-signed wholesaler partners choose to send personnel to enhance their support and pre-sales capabilities for their geography. Take this as an excellent opportunity to learn about who is offering SonicWALL in Central America and/or the Caribbean that might become a new source for you as a reseller.

7) Will I be able to pay with a credit card? Yes, and you will be required to pay with a USD credit card. Payment instructions are provided on the registration form. Payment must be provided in advance to reserve your spot, and must be received no later than May 21, 2010, in order to participate. Thanks.

8) In what language will this course be offered? English. At some future time we may offer the course in Spanish for those interested, but all materials, on-line, course instruction, etc., will be in English. There will be staff from SonicWALL Latin America North to assist you if you have questions that require some aid in interpretation during the class hours. Don't worry, we will make sure that your time is well-spent, and that you maximize your knowledge whether your native language is English, Spanish or some other language.

Thanks for your confidence in SonicWALL!

Do you have more questions? Please write to Miami@SonicWALL.com or

Phone: +1-408-771-4486

DEADLINE TO REGISTER AND PRE-PAY: May 21, 2010

SonicWALL – Dynamic Security for the Global Network

“Bueno, bonito y blindado para su protección”



Network Security Essentials Administrator Training (SW400)

This course is designed to teach you the fundamentals of SonicOS Enhanced. It provides you with the background, knowledge, and hands-on experience to begin designing, implementing, and troubleshooting SonicWALL security appliances running SonicOS Enhanced firmware.

This technical training covers configuration and deployment of the SonicOS Enhanced firmware. You will become familiar with a wide spectrum of SonicWALL's innovative feature set, such as Unified Threat Management (UTM), Single Sign On, VPN, SSL VPN, Content Filtering Service, Application Firewall, Network Monitoring, and much more. As you examine the wide array of security features SonicOS Enhanced has to offer, you will also learn validation of settings and troubleshooting techniques using the SonicWALL diagnostic tools.

Formative evaluations (knowledge checks and hands-on exercises) are incorporated throughout this course to test new skillsets. At the end of the course, your instructor will give you an activation key that gives you access to the course-related online certification exam. With successful completion of this course and passing the related certification exam, you will achieve your Certified SonicWALL System Administrator (CSSA) for Network Security certification.

To attend this course, prerequisite skills and knowledge are required, including completing three e-Learning courses prior to beginning this class. Information from these e-Learning modules is included on the certification exam. The prerequisite training includes:

Network Security Overview e-Learning (~2 hours)

For those new to network security, this optional online course provides an introduction to the key concepts and fundamentals of Network Security. While this course is not mandatory, it is strongly suggested.

Network Security Essentials e-Learning (~6 hours)

This online course will provide you with critical foundational information concerning firewall technology, security risks and remediation, and network security design and implementation considerations. Additionally, you will learn how to configure and implement SonicWALL firewall appliances and extend the firewall's capability using rules, security applications, and other network specific functions and troubleshooting techniques. You will practice key activities through online simulations.

Virtual Private Networking with SonicWALL e-Learning (~6 hours)

A critical follow-on to the Network Security Essentials e-Learning course, this online course will give you a comprehensive education in core VPN technology, design, and implementation considerations. You will also learn about SonicWALL-specific VPN configuration and deployment as well as troubleshooting techniques. As in Securing Networks with SonicOS, you will be able to practice key activities through online simulations.

Course Code: 0400

On-Site Learning

2 Day Course

Course Code: SW400

Questions?

For more information and to register, call 1.866.821.9603.

Who Needs to Attend

System engineers, channel partners, service partners, and system administrators

Prerequisites

Completion of the three e-Learning courses included with this course:

- Network Security Essentials
- Virtual Private Networking with SonicWALL
- Network Security Overview

Other skills required include:

- Basic knowledge of networking concepts, network topologies, and

Certification:

Certified SonicWALL System Administrator (CSSA) for Network Security

What You'll Learn

- Design, implement, and troubleshoot SonicWALL security appliances running SonicOS Enhanced firmware
- Configure and deploy SonicOS Enhanced firmware
- Components of SonicWALL's feature set
- Use SonicWALL diagnostic tools to validate and troubleshoot

Course Outline

1. Course Introduction

2. Operating System Fundamentals

3. Scalability and Reliability

4. Secure Access and Content Control

5. Unified Threat Management

6. Advanced Configuration

7. Self-Study

Labs

Lab 1: Updating the SonicOS Enhanced Firmware

Lab 2: Initial Setup and Configuration

Lab 3: SonicWALL Administration

Lab 4: NAT: Inbound Server Access

Lab 5: WAN ISP Failover and Outbound Load

Lab 6: Policy-Based Routing

Lab 7: Site-to-Site VPN Settings

Lab 8: Route-Based VPN

Lab 9: Hub & Spoke VPN Settings

Lab 10: SSL VPN with Local Database

Lab 11: Global VPN Client with Local Database

Lab 12: SSL VPN with LDAP Authentication

Lab 13: Content Filtering Service with LDAP

Lab 14: CFS with LDAP Authentication Using Single Sign-On

Lab 15: Unified Threat Management

Lab 16: Application Firewall

the OSI model of networking protocol stacks
Understanding of TCP/IP, network addressing, subnets, and Network Address Translation (NAT)
Knowledge of basic router concepts
Familiarity with IPSec functionality and implementation

Follow-On Courses

There are no follow-ons for this course.

Lab 17: Comprehensive Anti-Spam Service (CASS)

Lab 18: Configuring Network Monitor

Lab 19: IP Helper Policies

Lab 20: DNS Rebinding Attack Prevention

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